

Terms of Service (Terms of Use)

Summary

These Terms of Service set out the rules for using the PrimoRoute website, software, and services.

Acceptance of Terms — By accessing or using PrimoRoute, you agree to these Terms of Service and our Privacy Policy. If you do not agree, you may not use our services.

Use of Services — You may use PrimoRoute only for lawful purposes and in accordance with these Terms. You agree not to:

- Use the platform for illegal or unauthorized activities
- Interfere with the operation of the services or servers
- Attempt to gain unauthorized access to our systems

Account Registration — Some features require an account. You are responsible for maintaining the confidentiality of your account information and for all activity under your account. You must provide accurate information and keep it up to date.

Subscription and Payment — PrimoRoute may require a paid subscription. Fees are described on our website and may change. Billing, renewals, and plan terms are governed by the plan you choose.

Intellectual Property — Content, logos, software, and materials on PrimoRoute are owned by PrimoRoute or its licensors. You may not reproduce, distribute, or create derivative works without explicit permission.

User Content — You may upload orders, addresses, and other data. You retain ownership, but grant PrimoRoute permission to use, store, and process it to provide the services.

Limitations of Liability — PrimoRoute is provided “as is” without warranties. We are not liable for indirect or consequential damages arising from use of the platform. Route recommendations may not always reflect real-world conditions.

Termination — We may suspend or terminate access if you violate these Terms or misuse the platform. You may terminate your account at any time, subject to outstanding obligations.

Governing Law — These Terms are governed by the laws of the jurisdiction in which PrimoRoute operates. Disputes shall be resolved in the competent courts of that jurisdiction.

Changes to Terms — We may update these Terms from time to time. Updates will be posted with a revised effective date. Continued use constitutes acceptance of the updated Terms.